ANNA UNIVERSITY

PROGRESS THROUGH KNOWLEDGE

STUDENT GRIEVANCE REDRESSAL

YOUR VOICE MATTERS

1. **IDENTIFY THE CONCERN**
   Clearly understand and define the issue you are facing.

2. **APPROACH THE APPROPRIATE AUTHORITY**
   Contact the concerned department or designated authority.

3. **SUBMIT YOUR GRIEVANCE THROUGH THE OFFICIAL MECHANISM**
   Submit your concern, complaint or suggestion through the official portal.

4. **TRACK THE RESOLUTION**
   Monitor the status and follow up until your grievance is resolved.

Anna University's Student Grievance Redressal System

provides an official mechanism for students to submit concerns, complaints or suggestions and aims for a transparent and time-bound response.

FAIR • TRANSPARENT • TIME-BOUND

For more details and to submit your grievance, visit:
https://www.auegov.ac.in/GrievancePortal/

We are here to listen and help.
Together, let's build a better campus.